Generic Shipping Policy template

# **Shipping Policy**

## Domestic Shipping Policy

**Shipment processing time**

All orders are processed within 3-5 business days. Orders are not shipped or delivered on weekends or holidays.

Shipments are fulfilled in most of the cases by Amazon Fulfillment Center.

**Shipping rates & delivery estimates**

Shipping charges for your order will be calculated and displayed at checkout.

Delivery delays can occasionally occur.

[www.whatamaize.com](http://www.whatawheat.com/) ships to addresses all over the world.

**Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

**Customs, Duties and Taxes**

[www.whatamaize.com](http://www.whatawheat.com/) is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

**Damages**

[www.whatamaize.com](http://www.whatawheat.com/) is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## International Shipping Policy

We do ship worldwide.

Shipping fees are calculated at the check out.

We strongly suggest to check with us before hand for international shipping.

Sometimes we are able to find better shipping fees than displayed on the website.

Please contact up directly if in need of an international shipping.

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